

UNITED STATES DEPARTMENT OF DEFENSE



Voluntary Education Program Readiness (Force Education & Training)

Voluntary Education Update

March 2020



Agenda

- Voluntary Education (VoEd) Overview
- Fiscal Year 2019 (FY19) VoEd Review
- What's Next





VoEd Overview

- **Enable off-duty, education opportunities for Service members (and adult family members).**
- **Authorization/Defense Policy:**
 - Sections 2005, 2006a, & 2007 of 10 U.S.C.
 - DoD Directive 1322.08E (January 3, 2005)
 - DoD Instruction 1322.25 (July 7, 2014)
 - DoD Instruction 1322.19 (March 14, 2013)
- **Programs & Services:**
 - Professional Education Counseling
 - High School Completion/Diploma Programs
 - Academic Skills Program
 - Tuition Assistance (TA) for Postsecondary Degree/Certificate
 - Programs College Credit Examination Program
 - Military Evaluation Program
 - Joint Service Transcript





VoEd Overview

- ➔ **2,700+** academic institutions participate in VoEd programs through a signed Department of Defense VoEd Partnership Memorandum of Understanding (DoD MOU).
- ➔ DoD supported over **912,000** Service members participating in off-duty, education opportunities in Fiscal Year 2019 (FY19):
 - **1,530,000** counseling sessions were conducted.
 - **248,000** Service members enrolled in **705,000** college courses.
 - **27,193** college degrees and nearly **568** certificates were earned by Service members using TA.
 - **19,925** CCAF degrees were earned by Airmen.
 - **26,000** Service members registered for academic skills courses.
 - **179,000** tests were administered.
 - **413,000** official transcripts were sent to educational institutions.



FY19 VolEd Review

TA Summary Data

Metric	Army	Navy	Marine Corps	Air Force	Reserve Component	Total DoD	
						FY18	FY19
# Service Members	82K	45K	19K	77K	24K	247K	248K
# Courses	215K	143K	53K	215K	80K	712K	705K
TA Costs	\$152M	\$80M	\$38M	\$161M	\$58M	\$477M	\$489M
Avg Cost Per Course	\$711	\$697	\$715	\$750	\$725	\$674	\$693
Avg Courses Per Member	2.6	3.2	2.7	2.8	3.3	3.0	2.8
Military End Strength	480K	332K	186K	328K	524K	1.8M	1.9M
% Endstrength TA Users	17%	14%	10%	23%	5%	12%	13%

Note: Amounts may not be exact due to rounding.

➡ Notable FY19 Items:

- TA costs up 2.5%, participants nearly equal to 2018.
- Average cost per course up 2.8% (\$19).



FY19 VoEd Review

Educational Institutions Receiving TA

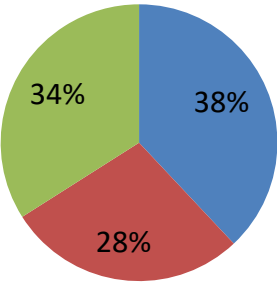
Sector	# Institutions	# Students	# Courses	TA Paid	Per Course
Private For Profit	101	78K	220K	\$166M	\$757
Private Non-Profit	554	59K	177K	\$130M	\$733
Public	1,123	92K	260K	\$158M	\$620
All Sectors	1,778	228K	652K	\$454M	\$697

Note: Amounts may not be exact due to rounding.

- ➔ **All Educational Institutions Paid TA:**
 - TA users went to 1,778 different schools
 - 64% have 10 or fewer TA students
 - 65% (↓ from 66%) of TA funds paid to private

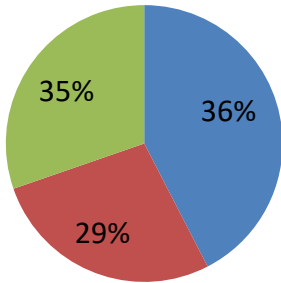
- ➔ **Top 25 Educational Institutions by TA Students:**
 - 69% of students attended
 - 70% of TA paid
 - 76% (↑ from 68%) were private (36% for-profit, 40% non-profit)

TA By Sector, FY18



- Private For-Profit
- Private Non-Profit
- Public

TA By Sector, FY19



- Private For-Profit
- Private Non-Profit
- Public



FY19 VolEd Review

Community of Stakeholders

Department of Defense

Readiness

Voluntary Education
Credentialing/
Apprenticeship
Financial Readiness
Professional Military
Education



Manpower & Reserve Affairs

Spouse Education
Education Incentives
Reserve Integration
Transition Assistance

Interservice Voluntary Education Board

Chair: Director, DoD Voluntary Education



Interagency Partners



Provider Partners

American
Council on
Education

Educational
Institutions

Industry
Providers

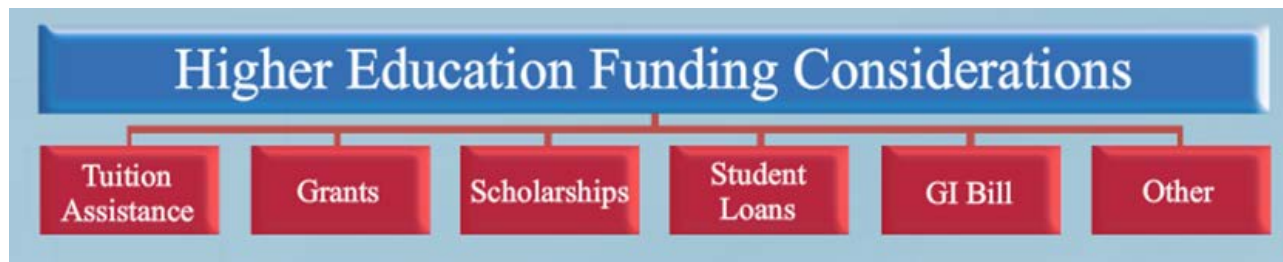
Military &
Veteran Service
Organizations



FY19 VoEd Review

Professional Counseling

- The Military Services employ over **390** Education Services Specialists and **250** professional counselors worldwide (available in-person at a local education center or by phone).
- Last year DoD conducted over **1.5 million** professional counseling sessions to help Service members explore higher education options, discuss benefits, and consider financing.





FY19 VoEd Review

Military Evaluation

- ➔ DoD has partnered with the American Council on Education (ACE) to provide a means for military members to receive college credit recommendations for their military experience.
- ➔ ACE evaluates military training, education, and occupational experiences and those recommended credits are displayed on the Joint Services Transcript (JST).
- ➔ In FY19, ACE reviewed over 482 military courses and occupations and recommended more than 7,239 credit hours for college.



PROGRAM OVERVIEW:

The Department of Defense (DoD) and the American Council on Education (ACE) have partnered to provide military members with a means to receive college credit recommendations for their military experience. This program is a key component of the DoD's commitment to support the education and career development of its service members.

BENEFITS TO SERVICE MEMBERS:

- Receive a list of all military training and occupational experiences that are eligible for college credit recommendations.
- Gain the knowledge and skills needed to advance their education and career development.
- Receive credit recommendations that can be used to earn college credit and reduce the time and cost of a college degree.
- Receive a list of all military training and occupational experiences that are eligible for college credit recommendations.



FY19 VoEd Review

Joint Services Transcript

- Recommended credits from evaluated military training, education, and occupational experiences are displayed on the Joint Services Transcript (JST).
- The JST also includes college courses and test scores for college-level exams taken while in the military.
- In FY19, over:
 - **413,000** official transcripts sent to educational institutions.
 - **1,352,542** unofficial transcripts viewed by members and veterans.
- During 2020, DoD will conduct a JST review, assessing opportunities to more completely capture useful data elements, and identify new and innovative ways to utilize these expanded data sets.



NOTE: Community College of the Air Force maintains its own transcript service as an accredited institution



FY19 VolEd Review

2019 ICP Process

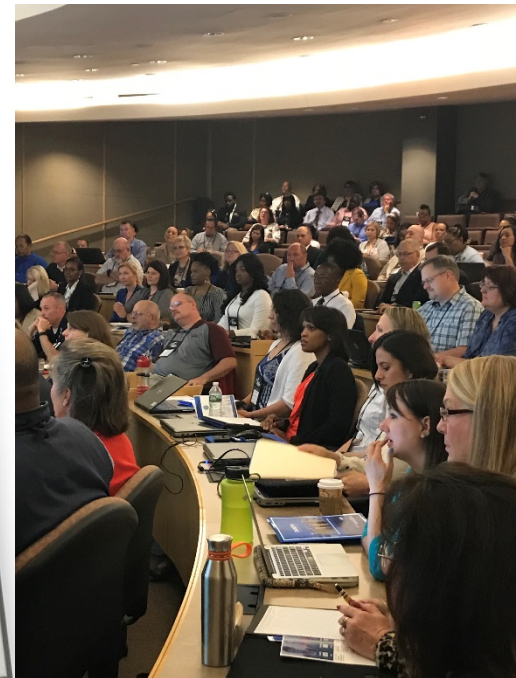
- ➡ Completed review of 250 educational institutions (200 random selection and 50 risk factor evaluation).
- ➡ 2019 ICP reports issued to participating institutions with:
 - Finding(s) and recommendation(s).
 - Requirement for a Corrective Action Plan to address finding(s).
- ➡ A consolidated FY17-19 ICP report is available now online at www.dodmou.com under “Resources”, titled “Voluntary Education Institutional Compliance Program.”
- ➡ In general,
 - All educational institutions had at least one finding.
 - Educational institutions had seven (7) findings on average.
 - Most findings related to “financial matters” and/or “recruiting, advertising, & marketing.”
- ➡ Next steps:
 - Applying lessons learned to improve the overall process.



FY19 VoEd Review

Professional Development Institute

- ➔ **Third Annual DoD VoEd Professional Development Institute (PDI) hosted in June 2019.**
- ➔ **Strategic Objective: Train VoEd professionals on DoD VoEd policies/programs/practices and issues impacting higher education.**
- ➔ **2019 VoEd PDI:**
 - ~175 VoEd education services officers and counseling professionals attended.
 - Two days devoted to DoD-wide topics; one day for Service-specific training.





What's Next

➡ General Sessions:

- VolEd Service Chief Updates (Air Force, Army, Marine Corps, Navy, and Coast Guard)

➡ Concurrent Session:

- DoD Institutional Compliance Program: Year Three, What Did We See?
- Assessing the Quality of Credentials
- Aviation Maintenance: An Innovative Transition Program for Service Members with Aviation and Non-Aviation Military Occupations
- SkillBridge & Credentialing
- Follow the Yellow Brick Road - SkillBridge Engagement Best Practices
- What is COOL in the DoD?
- Comprehensive Learning Record...not a RAP Sheet! (IIDR)
- Benefits of Partnering with Industry – Panel Discussion
- Bright Future of Online Education...bring your shades!

UNITED STATES DEPARTMENT OF DEFENSE



...Better Service Members, Better Citizens.

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