Agenda

- Voluntary Education (VolEd) Overview
- Fiscal Year 2019 (FY19) VolEd Review
- What’s Next
Enable off-duty, education opportunities for Service members (and adult family members).

Authorization/Defense Policy:
- DoD Directive 1322.08E (January 3, 2005)
- DoD Instruction 1322.25 (July 7, 2014)
- DoD Instruction 1322.19 (March 14, 2013)

Programs & Services:
- Professional Education Counseling
- High School Completion/Diploma Programs
- Academic Skills Program
- Tuition Assistance (TA) for Postsecondary Degree/Certificate
- Programs College Credit Examination Program
- Military Evaluation Program
- Joint Service Transcript
VolEd Overview

- 2,700+ academic institutions participate in VolEd programs through a signed Department of Defense VolEd Partnership Memorandum of Understanding (DoD MOU).

- DoD supported over 912,000 Service members participating in off-duty, education opportunities in Fiscal Year 2019 (FY19):
  - 1,530,000 counseling sessions were conducted.
  - 248,000 Service members enrolled in 705,000 college courses.
  - 27,193 college degrees and nearly 568 certificates were earned by Service members using TA.
  - 19,925 CCAF degrees were earned by Airmen.
  - 26,000 Service members registered for academic skills courses.
  - 179,000 tests were administered.
  - 413,000 official transcripts were sent to educational institutions.
### FY19 VolEd Review

**TA Summary Data**

<table>
<thead>
<tr>
<th>Metric</th>
<th>Army</th>
<th>Navy</th>
<th>Marine Corps</th>
<th>Air Force</th>
<th>Reserve Component</th>
<th>Total DoD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FY18</td>
<td>FY19</td>
<td>FY18</td>
<td>FY19</td>
<td>FY18</td>
<td>FY19</td>
</tr>
<tr>
<td># Service Members</td>
<td>82K</td>
<td>45K</td>
<td>19K</td>
<td>77K</td>
<td>24K</td>
<td>247K 248K</td>
</tr>
<tr>
<td># Courses</td>
<td>215K</td>
<td>143K</td>
<td>53K</td>
<td>215K</td>
<td>80K</td>
<td>712K 705K</td>
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<tr>
<td>TA Costs</td>
<td>$152M</td>
<td>$80M</td>
<td>$38M</td>
<td>$161M</td>
<td>$58M</td>
<td>$477M $489M</td>
</tr>
<tr>
<td>Avg Cost Per Course</td>
<td>$711</td>
<td>$697</td>
<td>$715</td>
<td>$750</td>
<td>$725</td>
<td>$674 $693</td>
</tr>
<tr>
<td>Avg Courses Per Member</td>
<td>2.6</td>
<td>3.2</td>
<td>2.7</td>
<td>2.8</td>
<td>3.3</td>
<td>3.0 2.8</td>
</tr>
<tr>
<td>Military End Strength</td>
<td>480K</td>
<td>332K</td>
<td>186K</td>
<td>328K</td>
<td>524K</td>
<td>1.8M 1.9M</td>
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<tr>
<td>% Endstrength TA Users</td>
<td>17%</td>
<td>14%</td>
<td>10%</td>
<td>23%</td>
<td>5%</td>
<td>12% 13%</td>
</tr>
</tbody>
</table>

**Notable FY19 Items:**
- TA costs up 2.5%, participants nearly equal to 2018.
- Average cost per course up 2.8% ($19).

Note: Amounts may not be exact due to rounding.
**FY19 VolEd Review**

**Educational Institutions Receiving TA**

<table>
<thead>
<tr>
<th>Sector</th>
<th># Institutions</th>
<th># Students</th>
<th># Courses</th>
<th>TA Paid</th>
<th>Per Course</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private For Profit</td>
<td>101</td>
<td>78K</td>
<td>220K</td>
<td>$166M</td>
<td>$757</td>
</tr>
<tr>
<td>Private Non-Profit</td>
<td>554</td>
<td>59K</td>
<td>177K</td>
<td>$130M</td>
<td>$733</td>
</tr>
<tr>
<td>Public</td>
<td>1,123</td>
<td>92K</td>
<td>260K</td>
<td>$158M</td>
<td>$620</td>
</tr>
<tr>
<td>All Sectors</td>
<td>1,778</td>
<td>228K</td>
<td>652K</td>
<td>$454M</td>
<td>$697</td>
</tr>
</tbody>
</table>

Note: Amounts may not be exact due to rounding.

- **All Educational Institutions Paid TA:**
  - TA users went to 1,778 different schools
  - 64% have 10 or fewer TA students
  - 65% (**↓** from 66%) of TA funds paid to private

- **Top 25 Educational Institutions by TA Students:**
  - 69% of students attended
  - 70% of TA paid
  - 76% (**↑** from 68%) were private
  - (36% for-profit, 40% non-profit)
FY19 VolEd Review
Community of Stakeholders

Department of Defense

Readiness
Voluntary Education
Credentialing/Apprenticeship
Financial Readiness
Professional Military Education

Manpower & Reserve Affairs
Spouse Education
Education Incentives
Reserve Integration
Transition Assistance

Interservice Voluntary Education Board
Chair: Director, DoD Voluntary Education

Interagency Partners
Provider Partners

American Council on Education
Educational Institutions
Industry Providers
Military & Veteran Service Organizations

Consumer Financial Protection Bureau
The Military Services employ over 390 Education Services Specialists and 250 professional counselors worldwide (available in-person at a local education center or by phone).

Last year DoD conducted over 1.5 million professional counseling sessions to help Service members explore higher education options, discuss benefits, and consider financing.
DoD has partnered with the American Council on Education (ACE) to provide a means for military members to receive college credit recommendations for their military experience.

ACE evaluates military training, education, and occupational experiences and those recommended credits are displayed on the Joint Services Transcript (JST).

In FY19, ACE reviewed over 482 military courses and occupations and recommended more than 7,239 credit hours for college.
Recommended credits from evaluated military training, education, and occupational experiences are displayed on the Joint Services Transcript (JST).

The JST also includes college courses and test scores for college-level exams taken while in the military.

In FY19, over:
- **413,000** official transcripts sent to educational institutions.
- **1,352,542** unofficial transcripts viewed by members and veterans.

During 2020, DoD will conduct a JST review, assessing opportunities to more completely capture useful data elements, and identify new and innovative ways to utilize these expanded data sets.

NOTE: Community College of the Air Force maintains its own transcript service as an accredited institution.
Completed review of 250 educational institutions (200 random selection and 50 risk factor evaluation).

2019 ICP reports issued to participating institutions with:
- Finding(s) and recommendation(s).
- Requirement for a Corrective Action Plan to address finding(s).

A consolidated FY17-19 ICP report is available now online at www.dodmou@com under “Resources”, titled “Voluntary Education Institutional Compliance Program.”

In general,
- All educational institutions had at least one finding.
- Educational institutions had seven (7) findings on average.
- Most findings related to “financial matters” and/or “recruiting, advertising, & marketing.”

Next steps:
- Applying lessons learned to improve the overall process.
Third Annual DoD VolEd Professional Development Institute (PDI) hosted in June 2019.

Strategic Objective: Train VolEd professionals on DoD VolEd policies/programs/practices and issues impacting higher education.

2019 VolEd PDI:
- ~175 VolEd education services officers and counseling professionals attended.
- Two days devoted to DoD-wide topics; one day for Service-specific training.
What’s Next

General Sessions:
- VolEd Service Chief Updates (Air Force, Army, Marine Corps, Navy, and Coast Guard)

Concurrent Session:
- DoD Institutional Compliance Program: Year Three, What Did We See?
- Assessing the Quality of Credentials
- Aviation Maintenance: An Innovative Transition Program for Service Members with Aviation and Non-Aviation Military Occupations
- SkillBridge & Credentialing
- Follow the Yellow Brick Road - SkillBridge Engagement Best Practices
- What is COOL in the DoD?
- Comprehensive Learning Record...not a RAP Sheet! (IIDR)
- Benefits of Partnering with Industry – Panel Discussion
- Bright Future of Online Education...bring your shades!