

# Q & A: Postsecondary Education Complaint System

## **Question**

How do I get appointed as my educational institution's respondent for the Postsecondary Education Complaint System (PECS)?

## **Answer**

The DoD MOU application is currently being revised in anticipation of a spring 2014 announcement for change 2 of DoDI 1322.25, Voluntary Education Programs. The new DoD MOU application will allow an institution to appoint a complaint point of contact for the PECS. This individual will work directly with DoD representatives to address complaints submitted reference the educational institution. Currently, DoD representatives assigned to address complaints will request assistance from educational institution points of contact in accordance with Service-specific procedures.

